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**Research Article** 

## Amharic Language Hate Speech Detection on Social Media

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## ABSTRACT

Social media platforms enable rapid communication, information sharing and opinion expression. However, their misuse of hate speech targeting race, religion and political differences has become a growing concern. This issue is particularly sensitive for underrepresented languages like Amharic, a Semitic language with the second-largest number of speakers after Arabic and the working language of Ethiopia. This study addresses the challenge of detecting hate speech in Amharic text by analyzing posts and comments from Facebook, YouTube and Twitter. A dataset of 7,590 labelled entries was collected using the Face Pager tool, focusing on hate speech related to race, religion, politics and neutral content. The dataset was annotated with the guidance of researchers, legal experts and language specialists. Preprocessing techniques, including data cleaning, tokenization and normalization, were applied and feature extraction was performed using embedding layers. The dataset was split into training (80%), validation (10%) and testing (10%) sets. Several deep learning models LSTM, BiLSTM, GRU, BiGRU and RoBERTa were developed and evaluated using precision, recall, F1-score and accuracy metrics. The RoBERTa model outperformed others, achieving an accuracy of 91%. This research highlights the effectiveness of advanced deep learning techniques in detecting Amharic hate speech, offering a valuable tool for mitigating this critical issue in Ethiopian social media contexts.

Keywords: Ge'ez, Fidel, LSTM, BiLSTM, GRU and BiGRU

#### Introduction

Social media is transforming lifestyles, communication and culture globally. In Ethiopia, despite poor internet services and occasional outages or blockages, social media usage has grown significantly. Platforms enable communication, opinion-sharing and interaction through text, audio, video and images. However, the misuse of social media, particularly for hate speech, is a growing concern. Hate speech based on race, gender, religion, politics or ethnicity fuels offensive behavior and violence. The anonymity of social media allows individuals to spread harmful content without consequences<sup>1</sup>.

To address this, the Ethiopian government has introduced regulations to combat hate speech and misinformation. Penalties include imprisonment and fines, especially for offenders with large followings or those using broadcast media. Hate speech manifests in various forms, such as fake news, defamation, offensive language and targeted hate. Distinguishing between these types is crucial for effective detection and mitigation<sup>2,3</sup>.

This research focuses on detecting hate speech in Amharic, Ethiopia's widely spoken language. We proposed a model using a newly labelled dataset categorized into racial hate, religious hate, political hate, positive and neutral speech. The study leverages posts and comments from Facebook, YouTube and Twitter, employing embedding feature extraction and machine learning techniques, including RNN and transformer-based deep learning algorithms. We aim to compare these models and identify the most effective approach for Amharic hate speech detection.

#### **Related Work**

Even though this study focused on Amharic text hate speech detection, for clearly understand, we have seen different literature on local languages (Ethiopian language) and foreign languages social media hate speech text detection research. In this study, the local language means that the language is mainly spoken by Ethiopian and many Ethiopian mother tongue languages.

The studied<sup>4</sup> Are They, Our Brothers? Analysis and Detect of Religious Hate Speech in the Arabic Twitter sphere and creation of the first publicly available Arabic dataset annotated for the task of spiritual hate speech come upon and the number one Arabic lexicon which includes terms normally positioned in spiritual discussions collectively with ratings representing their polarity and strength. Developed various detection models using lexicon-based, n-gram-based and deep learning-based approaches. The study focuses only religious class of hate and the models were confined to the Arabic language.

One of the attempts<sup>5</sup> also used convolutional Neural Networks to Detect Speech, to classifier assign each tweet to four redefined categories: racism, politics, both (racism and politics) and impartial speech. Character 4-grams, phrase vectors primarily based completely on semantic records constructed the usage of word2vector, randomly generated phrase vectors and phrase vectors blended with individual n-grams. The feature set emerges as downsized inside the networks through the manner of way of max pooling and SoftMax function used to come across tweets. Tested with the useful resource of the use of 10-fold circulate validation, the model based mostly on word2vector completed best, with higher precision than recall and a 78.3% F-score.

The other study<sup>6</sup> also English tweets annotated with three labels hate speech, offensive language but no hate speech and no offensive content (OK) classes by using a linear SVM to perform multi-class detection for experiments the researcher used machine learning and statistical method of feature extraction such as character n-grams, word n-grams and word skip-grams and obtained results of 78 % accuracy in identifying posts across three classes but we focus deep learning algorithms and word embedding feature.

Amharic is one of the sub-Saharan countries' Ethiopian working languages which is written left to right in its unique script which lacks capitalization and contains characters mainly consonant vowel pairs. It is the second largest Semitic language in the world after Arabic and is spoken by about 40% of the population as a first or second language<sup>7</sup>. Amharic is the legitimate language of Ethiopia. It is a Semitic language family that has the largest number of speakers after Arabic<sup>1</sup>. It is spoken, as per the 1998 census, by 17.4 million people as a mother tongue and 5.1 million people as a second language<sup>2</sup>. Amharic has five dialectical variations spoken in different Amharic regions, Addis Ababa, Gojjam, Gonder, Wollo and Menz<sup>3</sup>.

A set of 38 phones, seven vowels and thirty-one consonants, makes up the entire stock of sounds for the Amharic language. Amharic consonants are generally classified as stops, fricatives, nasals, liquids and semi-vowels. The vowels ( $\mathcal{K}$ ,  $\mathcal{K$ 

Amharic makes use of a script that originated from the Ge'ez alphabet It has 33 smooth characters with every having 7 one in every of a type for every consonant-vowel combination. In Amharic, seven vowels are used, each in seven distinct forms that reflect the seven vowel sounds they are な i た i た i た i た i λ i k cross pond to (ä, u, I, a, e, ï and o). There are 33 simple characters, every one of which has seven different relying on which vowel is to be stated inside the syllable. Unlike the North Semitic languages which include Arabic, Hebrew or Syrian, the language is written from left to right. Amharic is written in a barely changed shape of the alphabet used for writing the Ge'ez language. The alphabets are closely similar and only differ with the addition or omission of a few Ge'ez letters<sup>10</sup>. The version, that the Amharic language uses is known as Fidel or most commonly, the Amharic Alphabet. It includes extra letters such as  $\mathcal{F}$  (Ce),  $\mathcal{T}$ (She) and and (Che) which are not in the Ge'ez script<sup>11</sup>.

#### **Research Methodology**

The goal of this research is to develop a hate speech detection model for the Amharic language using deep learning. Amharic is Ethiopia's national language, widely spoken across the country. However, political instability and ethnic tensions have led to an increase in hate speech on social media platforms. Social media is often used to spread political propaganda and malicious messages in Amharic, making it crucial to address this issue. This study focuses on detecting and mitigating hate speech in Amharic language social media content.to accomplish the study we used the subsequent methods and techniques.

#### **Research design**

The study employed an experimental research methodology, a scientific approach where independent variables are manipulated to observe their effect on dependent variables. This method helps establish relationships between variables and draw meaningful conclusions. The research involves three main tasks: Preparation of hate speech data, Selection of implementation tools and Evaluation of the proposed hate speech detection model to measure its performance<sup>12</sup>.

#### Data collection and preprocessing

Data was collected from social media platforms such as Facebook, YouTube and Twitter using tools like Face pager. The collected Amharic text data was labelled by legal experts into five categories: racism, politics, religion and positive and neutral speech.

#### **Design and development**

The study utilized Python, an open-source programming language, for implementation and prototype development. Python was chosen it's because of Free and open-source nature, large community support and Compatibility with free cloud services like Google's Lightweight and user-friendly features<sup>13</sup>.

#### **Testing and evaluation**

The proposed hate speech detection model was evaluated using standard metrics such as precision, recall and F1-Score. These metrics were used to assess the model's accuracy and effectiveness in detecting hate speech.

#### System design and architecture

In this part of the study, we proposed a model for detecting hate speech on social media. For this proposal, we focused on the main components, the interactions between them describe tools and techniques. Discussed the proposed architecture of the recognition model, how the data preprocessing is performed, model recognizes the sentence-level components of hate speech and their subcomponents from a workflow perspective.

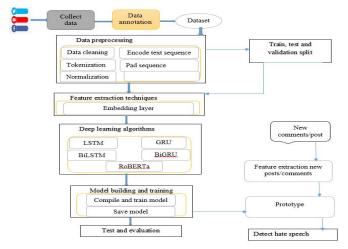


Figure 1: Architectural Design proposed Amharic hate speech detection.

As shown in (Figure 1), The architecture detects Amharic language hate speech posts and comments on social media. The proposed solution is primarily based on the architecture shown in Figure 1 It takes Amharic datasets as input from different social media and then preprocessed based on the language nature, which puts off punctuation, normalization, tokenize and another basic necessary preprocess. After all the preprocessing, then feature extraction takes vicinity to extract by use of the Keras embedding layer. The output of this task is an essential feature vector of the dataset for training the model. After feature extraction, models were developed model with the use of machine learning algorithms (RNN deep learning) LSTM, BiLSTM, GRU, BiGRU, transformer deep learning (Roberta) and training set with feature vectors data frame of the whole dataset. The models evaluated the use of precision, recall and f1- score. The evaluation result is used to select the best detection model. Finally, the detection model is evaluated and chosen primarily based on the consequences obtained from the usage of the model evaluation method. The final selected detection model is used to develop a prototype that can take new Amharic texts as input and it classifies the enter whether or not it contains political hate, religious hate, racist hate or positive and neutral speech.

#### **Experiment Result and Discussion**

In this study we used different experimental setups and conducted five experiments with deep learning such as Long Short-Term Memory (LSTM), Bidirectional Long-Short Term Memory (BILSTM), Gated Recurrent Unit (GRU), Bidirectional Gated Recurrent Unit (BiGRU) and A Robustly Optimized Bidirectional Encoding Representation Transformer (Roberta) with embedding layer.

To accomplish the experiment, we used different types of tools like Microsoft Excel 2013 to store the collected comments and posts before and after labelling. Microsoft Word was also used to prepare the text documents for writing and editing. The other one is the Google Collaboratory environment using a GPU usage of Python which assists one of the excessive levels, open source and powerful deep learning library Keras constructed on top of Tensor Flow, which is used to create and share documents that contain live code for the data cleaning, statistical modeling, for the deep learning technique. To create the dataset, a Facepager has been used to gather comments and posts from different Facebook, YouTube and Twitter accounts.

The research is divided into a variety of phases, setting out with the gathering of posts and comments, labelling of these posts and comments; preprocessing, model creation, splitting of the dataset training and assessment of the hate speech detection. We have used datasets of 7590 with that 80:10:10 train, validate and test splitting ratio, which means, 80% of the dataset used for training the model,10% of the dataset used for validating the model and the remaining 10 % of the dataset used for testing the model. in this experiment also observed that calculating the precision, recall, f1-score and accuracy of each class by the formula described in chapter three and seen below figure here, the column support represents the number of samples that were present in each class of the test set. The macro-average was calculated as the arithmetic mean of individual classes' precision and recall.

|   | precision                            | recall                               | f1-score                             | support                         |
|---|--------------------------------------|--------------------------------------|--------------------------------------|---------------------------------|
| positive speech<br>political hate<br>religious hate<br>racist hate<br>neutral | 0.83<br>0.95<br>0.95<br>0.92<br>0.90 | 0.79<br>0.96<br>0.99<br>0.88<br>0.92 | 0.81<br>0.95<br>0.97<br>0.90<br>0.91 | 156<br>154<br>170<br>145<br>134 |
| accuracy<br>macro avg<br>weighted avg   | 0.91<br>0.91                         | 0.91<br>0.91                         | 0.91<br>0.91<br>0.91                 | 759<br>759<br>759               |

Figure 2: Performance evaluation of the Roberta model.

Figure 3: f1-score of each class of hate speech.

As shown in **(Table 1)**, in the five experiments, the performance result in Roberta shows higher performance than compared to others, the Performance of Roberta is 13% higher than GRU, 11% higher than LSTM, same 9% more than BiLSTM and 8% higher than BiGRU. Even though LSTM has three gates (input, output and forget gate) in our experiment GRU better performance than LSTM and BiGRU better than BiLSTM because in terms of model training speed, GRU is faster than LSTM for processing the same dataset; and in terms of performance, GRU performance will surpass LSTM in the scenario of long text and small dataset. In this experiment, we observed that when compared the result of the accuracy of RNN deep learning with the transformer deep learning (Roberta) model using the embedding layer feature extraction technique was 91% which is the highest score of the other models.

| u r e<br>tion               | Classes | Positive speech |    | Political hate |    | Religious hate |    | Racist hate |    |    | Neutral speech |    |    | Acc |    |    |           |
|-----------------------------|---------|-----------------|----|----------------|----|----------------|----|-------------|----|----|----------------|----|----|-----|----|----|-----------|
| F e a t u r e<br>extraction | Model   | Pr              | Re | F1             | Pr | Re             | F1 | Pr          | Re | F1 | Pr             | Re | F1 | Pr  | Re | F1 |           |
| layer                       | LSTM    | 85              | 93 | 94             | 94 | 65             | 74 | 69          | 86 | 71 | 78             | 91 | 95 | 93  | 84 | 94 | <u>79</u> |
|                             | BiLSTM  | 75              | 88 | 81             | 95 | 90             | 92 | 68          | 59 | 63 | 84             | 83 | 82 | 90  | 94 | 92 | <u>82</u> |
| embedding                   | GRU     | 86              | 81 | 84             | 92 | 91             | 91 | 71          | 59 | 65 | 72             | 89 | 80 | 93  | 94 | 94 | <u>83</u> |
|                             | BiGRU   | 88              | 82 | 85             | 93 | 92             | 92 | 64          | 70 | 66 | 81             | 79 | 80 | 93  | 94 | 94 | <u>84</u> |
| Keras                       | Roberta | 85              | 78 | 81             | 94 | 97             | 96 | 95          | 99 | 97 | 91             | 87 | 89 | 88  | 93 | 90 | <u>91</u> |

Table 1: Summarizes the performance (in %) of the deep learning with each class.

Transformer deep learning (Roberta) is Non-sequential, Self-Attention and Positional embedding. Non-sequential that the sentences are processed as a whole in the desire to work with the resource of the usage of words. Self-Attention is used to compute similarity scores between words in a sentence. Positional embedding characteristic of Transformer deep learning the idea is to apply regular or positioned weights which encode facts associated with a selected function of a token in a sentence. Although the ultimate goal of our study has been detecting Amharic text hate speech as the class of racist hate, religious hate, political hate and positive and neutral speech the Roberta model performance.

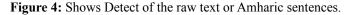
Therefore, using contextual embedding in transformer-based deep learning works better for the Amharic hate speech task. We used Roberta tokenizer for using Byte Pair Encoding subword segmentation. This tokenizer class will tokenize raw strings into integer sequences and is based on keras nlp and also contains a contextual embedding layer. This study also experimented with embedding layer feature extraction techniques and RNN and transformer deep learning algorithms LSTM, BiLSTM, GRU, BiGRU and Roberta model hate speech detection using Amharic text datasets evaluated by precision, recall, f1-score and accuracy.

#### Prototype

The raw textual content prototype has developed the usage of the Python programming language and the usage of Google Collaboratory. The developed raw textual content detection offers functionalities for inspecting user-generated entered texts. Users can enter texts into the raw text area by way of imparting the sentences one with the aid of one on the furnished space textual content, that is accessed by way of the user Then, the system generates the detected value of the sentences on the other raw text detect the class of hate speech.

| Sentence :ለኦሮሞ ትልቅ ጠላት ሱማሌ ነው<br>Hate_type : racist hate                   |
|--|
| Sentence :አማራ ለኦሮሞ ወንድሙ እንጅ ተላቱ አይደለም                                      |
| Hate_type : positive speech  |
| Sentence :መስጅድን አቃጥሎ ማፈዝ ሙስሊሙን ማህበረስብ መናቅ ነው<br>Hate_type : religious hate |
|  |
| Sentence :ኢዜማ የሀገራችን ዴሞክራሲያዊ ፓርቲ ነው<br>Hate_type : positive speech         |
|  |
| Contones the Compatible Cold to add t                                      |

Sentence :ስራ ያጣ መንኩሴ ቆቡን ቀዶ ይሰፋል Hate\_type : religious hate



### **Conclusion and Recommendations**

Currently, on social media, there is a huge amount of data exchanged among users daily and poses a lot of influence on users' lives positively or negatively, among those huge amounts of data hate speech texts on Facebook, Youtube and Twitter take the major role to affect users' life negatively by imitating them for conflict based on their race, religion, political which could differentiate individuals. In this research, we developed a model for hate speech detection for Amharic texts on Facebook, YouTube and Twitter. We collected 7590 cleaned Amharic posts and comments from suspicious social media public pages of organizations and individuals. The vital preprocessing steps like data cleaning, tokenization and normalization were performed based on the requirement of the language to get a cleaned corpus. The dataset has five classes named hate speech such as racist, religious, political, positive and neutral speech classes by experts based on the prepared Amharic annotation guidelines. In this thesis, we have used embedding layers feature selector techniques to generate word Vectors that can able to capture syntactic and semantic relations of words and randomly generated vectors with the use of the embedding layer. We have experimented using state-of-the-art deep learning algorithms such as LSTM, GRU, BiLSTM, BiGRU and Roberta. Roberta with embedding layers and Adam's optimization algorithm achieved better performance with an accuracy of 91%. Finally, we developed a prototype for our model to detect and classify Amharic text hate speech within input raw text and detected text space.

The proposed solution is confined only to the Amharic language; however, there are more than eighty unique languages used in the country. For an extra complete detection model, the future researcher can focus on growing datasets and models for the dominant language spoken in Ethiopia such as Somali, afar, wolayta, Sidama and other languages that are used on social media platforms. Additionally, posts and comments frequently comprise non-textual content images, emoji and sarcasm or figurative speech that influence hate speech and may also include hateful expressions. Future research may want to centre attention on such kind of content.

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